

# Minimum System Requirements

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This page identifies the internet browser requirements and known compatibility issues for all of Norton's digital products.

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## General System Requirements for Norton Digital Products

Operating System	Internet Browser
Microsoft Windows: 8 or later	Internet Explorer 11 or newer Microsoft Edge 12 or newer Google Chrome 74 or newer Mozilla Firefox 65 or newer Opera 60 or newer
Apple macOS: 10.11 or later	Safari 12 or newer Google Chrome 74 or newer Mozilla Firefox 65 or newer Opera 60 or newer
Apple iOS: 12.2 or later	Safari 12 or newer
Google Android: 7 or later	Android Browser 4 or newer Google Chrome 74 or newer Mozilla Firefox 68 or newer Opera 60 or newer

Please note, we do not support beta browsers versions.

*Don't know your operating system version?* Here's how to find it: [Windows / Mac](#)

*Don't know your internet browser version?* [Click here to find out.](#)

## Norton Ebook Reader

The Norton Ebook Reader works on desktop computers, laptops, tablets, and smartphones. However, interactive content is best viewed on desktop computers, laptops, and tablets.

Operating System	Internet Browser
Microsoft Windows: 8 or later	Internet Explorer 11 or newer Microsoft Edge 12 or newer Google Chrome 74 or newer Mozilla Firefox 65 or newer

Apple macOS: 10.14 or later	<a href="#">Opera 60</a> or newer <a href="#">Safari 12</a> or newer <a href="#">Google Chrome 74</a> or newer <a href="#">Mozilla Firefox 65</a> or newer <a href="#">Opera 12</a> or newer
Apple iOS: 12.2 or later	<a href="#">Safari 12</a> or newer
Google Android: 7.0 or later	<a href="#">Android Browser 4</a> or newer <a href="#">Google Chrome 74</a> or newer <a href="#">Mozilla Firefox 68</a> or newer <a href="#">Opera 60</a> or newer

*The table below explains known compatibility issues with specific eBook features and devices.*

Ebook Feature	Browser/Operating System	Explanation
Read aloud (text-to-speech)	All Browsers/ Apple iOS: 12.2 or later & Google Android: 7.0 or later	The text-to-speech functionality found within the ebook only functions on desktop or laptop computers; it is not compatible with mobile devices like phones and tablets. However, Apple and Google offer text-to-speech solutions that you can use to read your ebook aloud on a mobile device. Please click on one of the links below for more information: Apple iOS: <a href="#">VoiceOver</a> Google Android: <a href="#">Google Text-to-speech</a>
Highlighting and Annotations	Internet Explorer 11 or newer/Microsoft Windows: 8 or later Safari 12 or newer/Apple macOS: 10.14 or later	Internet Explorer and Safari have settings that sometimes may interfere with the overall functionality of creating highlights or annotations in the ebook. If you experience any issues while using either of those programs, please try using Chrome instead, as it offers a slightly better experience.
Offline Reader	Chrome 74 or newer/Microsoft Windows: 8 or later Safari 12 or newer & Chrome 74 or newer/Apple macOS: 10.14 or later	Currently, the Offline Reader only functions when using Safari or Chrome on Apple devices or Chrome on Windows and Android devices. You can try using the Offline Reader using other internet browsers but we currently only support the Offline Reader within Safari and Chrome. Please note Chrome 90 will stop supporting offline reading and users looking to use the offline feature at that point will need

		to rely on Safari. This will likely take place around April 2021.
General Usage	Safari 12 or newer/Apple macOS: 10.14 or later & Apple iOS: 12.2 or later	When viewing the ebook using Safari on a computer or mobile device, some default settings may hinder the general functionality of the ebook. If you experience issues when using Safari, please make sure your cookies setting is set to Allow from websites I visit or Always allow and ensure you have JavaScript enabled.
Device	Browser/Operating System	Explanation
Touchscreen Device	All Browsers/Microsoft Windows: 8 or later	If you're using a Windows device that has both a touchscreen and mouse enabled at the same time, the ebook will only register the selections made using the touchscreen and will ignore any mouse clicks.
Nook or Kindle Reader	All Operating Systems	The ebook can only be accessed using internet browsers and cannot be downloaded onto a Nook or Kindle device that are not able to download and run the internet browsers identified on this page.

## Smartwork

Operating System	Internet Browser
Microsoft Windows: 8 or later	<a href="#">Internet Explorer</a> 11 or newer <a href="#">Google Chrome</a> 74 or newer <a href="#">Mozilla Firefox</a> 65 or newer <a href="#">Opera</a> 60 or newer
Apple macOS: 10.14 or later	<a href="#">Safari</a> 12 or newer <a href="#">Google Chrome</a> 74 or newer <a href="#">Mozilla Firefox</a> 65 or newer <a href="#">Opera</a> 60 or newer
Apple iOS: 12.2 or later	<a href="#">Safari</a> 12 or newer <a href="#">Google Chrome</a> 74 or newer <a href="#">Mozilla Firefox</a> 65 or newer <a href="#">Opera</a> 60 or newer
Google Android: 7 or later	<a href="#">Google Chrome</a> 74 or newer <a href="#">Mozilla Firefox</a> 68 or newer

*Note: Smartwork is currently not optimized for use on smartphones.*

*Note: Smartwork is currently not optimized for use on Chrome OS/Chromebook.*

*Note: If you're enrolled in a Smartwork Economics or Chemistry course, a laptop or computer is the preferred device to use.*

## Norton Student Site

Operating System	Internet Browser
Microsoft Windows: 8 or later	Internet Explorer 11 or newer Microsoft Edge 12 or newer
Apple macOS: 10.14 or later	Safari 12 or newer Google Chrome 74 or newer Mozilla Firefox 65 or newer Opera 60 or newer
Apple iOS: 12.2 or later	Safari 12 or newer
Google Android: 7 or later	Android Browser 4 or newer Google Chrome 174 or newer Opera 60 or newer
Note	Details
All mobile devices (phones and tablets)	Some older Student Sites include resources that require Adobe Flash to function properly. Those resources will not function on most mobile devices since Adobe Flash is not compatible with those devices (especially devices running Apple iOS).

## How to Clear Cache within Internet Browsers

Some issues can be fixed by clearing your internet browser's cache.

For steps on how to clear the cache within your internet browser, [click here](#).

## How to Enable Pop-ups within Internet Browsers

To ensure that all of the features in our products function properly, it is recommended that you enable pop-ups within your internet browser.

For steps on how to enable pop-ups within your internet browser, [click here](#).

## How to Enable Cookies within Internet Browsers

To ensure that our products function properly, it is recommended that you enable cookies within your internet browser.

For steps on how to enable cookies within your internet browser, [click here](#).

## How to Enable JavaScript within Internet Browsers

To ensure that our products function properly, it is recommended that you enable JavaScript within your internet browser (please note, Java and JavaScript are completely different programs).

For steps on how to enable JavaScript within you internet browser, [click here](#).

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